



To whom it may concern,

We have worked with Direct Connections and their team on various needs in the U.S. and Canada. We have upgraded and installed new systems with them at both small and large facilities. They have upgraded our key Custom Critical offices as well as our corporate offices in Canada. We relied on them additionally to support and maintain our distribution facilities across Canada. There are other successful projects such as reworking/building our paging systems at important large centers.

They are always thorough, on time and accurate with their projects. I would recommend them to any company with a large or difficult telecom need.

Respectfully,

A handwritten signature in black ink that reads "George M. Long". The signature is written in a cursive, flowing style.

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