

DIRECT CONNECTIONS

MAA

To whom it may concern,

Our Corporate office voice switch completely failed on a Tuesday morning. After 3 days of being down and our previous vendor failing to get our system back up I called Direct Connections. At 3:00 on Friday afternoon Chris Gaskins came on-site and assessed the damage. He went back to his office/lab and by late that same evening we were completely back in service.

Since then we have upgraded our system and messaging platform to Modular Messaging (or Unified Communication). Direct Connections has continued to maintain our headquarters and support our 160 facilities nationwide.

We trust the team at Direct Connections and will recommend them on complex projects.

Respectfully



Shelton Barron

Senior Vice President, Director of IT