

August 12, 2013

Morgan Keegan
50 North Front Street
Memphis, TN 38103

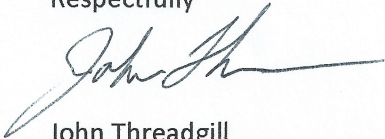
To whom it may concern,

Morgan Keegan had reached a point where we needed to upgrade our corporate telephony infrastructure. We evaluated proposals from several major companies and manufacturers. In the end, we elected to go with Direct Connections. The implementation was managed very well and the transition was easy for both my staff as well as my end users. Through 10+ years, they have managed our telecommunications needs and supported all of our offices across our entire enterprise.

Direct Connections has continued to be a reliable strategic partner to our business. They consistently delivered on time and at a very high level. They have consulted with my team, as well as myself, on many levels resulting in a strong trust in Direct Connections.

I would recommend Direct Connections to support any strategic telecom initiative.

Respectfully

A handwritten signature in black ink, appearing to read "John Threadgill", with a long horizontal flourish extending to the right.

John Threadgill
Former CIO Morgan Keegan